

Nebraska Telephone Assistance Program (NTAP)

What is NTAP?

- NTAP assists qualifying low-income individuals with obtaining and keeping telephone services by lowering monthly service and connection rates.
- NTAP reduces the cost of local telephone service up to \$13.00 per month. The discount will appear as a credit on your monthly telephone bill within 60 days of enrollment. No cash or checks will be distributed. The telephone bill must be in the name of, or contain the name of the individual that qualifies for the program.
- NTAP provides reduced installation charges for phone service by 50% or \$30.00, whichever is less. It also provides a deferred payment of installation charges without interest.

Who is eligible for NTAP?

- To qualify for NTAP, a consumer must participate in ONE of the following programs:
 1. Medicaid (NOT MEDICARE)
 2. Food Stamps
 3. Supplemental Security Income (SSI)
 4. Federal Public Housing Assistance
 5. Low-Income Home Energy Assistance Program (LIHEAP)
 6. Children's Health Insurance Programs (Kids Connection, SAM, MAC & EMAC)

How do I receive an application form?

To receive an application form:

- Download an application from www.psc.state.ne.us, or
- Email a request to NTAP Program, or
- Telephone the Nebraska Public Service Commission at:
 - (402) 471-3101 (Lincoln)
 - (800) 526-0017 (Nebraska Only) or
- Mail request to:
NTAP
P.O. Box 94927
Lincoln, NE 68509-4927

Mail COMPLETED application form to:

NTAP
P.O. Box 94927
Lincoln, NE 68509-4927